

# **STATEMENT OF WORK**

## **PEAKE Internet Connectivity**

### **PART 1**

#### **GENERAL INFORMATION**

##### **1.0 Introduction:**

The United States Secret Service (USSS) Operational Communications and Integration Division (OCI) is responsible for partnering with federal, state, and local agencies to provide secure, integrated communications that support the protection of the President of the United States (POTUS), Vice President of the United States (VPOTUS), and other USSS protectees. The division ensures the availability of robust, secure, and reliable communication systems that support the agency's protective and investigative missions while facilitating interoperable communications with partner agencies. OCI emphasizes the integration of diverse technologies and information streams to develop a comprehensive common operating picture. This approach enhances situational awareness, promotes coordinated responses across various platforms, and ensures seamless communication and collaboration with agencies and stakeholders.

This is a non-personal services contract to acquire Tactical IP Blend support services and Dejero Network equipment along with data service and installation into four (4) Mobile Command Units to support integration and operational capability with the Mobile Command Units (MCUs). The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the contractor who, in turn, is responsible to the Government.

##### **1.1 Background:**

The United States Secret Service has an urgent and compelling need for the installation of Dejero Gateway Network equipment and Tactical IP Blend services within its fleet of four (4) MCUs to support interagency coordination, communication, and command and control at USSS protected sites and areas protected by 18 U.S.C. § 1752. The equipment will provide a secure data connection within MCUs enabling uninterrupted use of protective technologies and equipment. The equipment is used to combine six cellular networks – plus satellite and broadband into one optimal connection. Having adopted a zero-fail mission criteria agency-wide there is an urgency to acquire, this equipment and data services for upcoming [REDACTED] Events [REDACTED], and the risk of complex critical incidents that require these tools.

##### **1.2 Objectives:**

The United States Secret Service is interested in rapidly acquiring the Dejero network equipment with the layout and capabilities identified in the requirements below to support protective operations and NSSEs in the United States beginning in June 2026.

### **1.3 Scope:**

The contractor shall provide all personnel, equipment, supplies, transportation, tools, materials, supervision, and other items and non-personal services necessary for the installation of Dejero Gateway Network equipment and support services for the MCUs. The contractor shall provide the equipment and recurring service connectivity to enable internet connectivity for all four (4) MCUs.

#### **Tasks to be performed to meet requirement objectives:**

The following requirements outline the necessary capabilities for the Dejero Gateway Network Systems. Failure to meet or exceed any requirement listed below may result in submission rejection as not technically acceptable.

The contractor shall provide Tactical IP Blend services and install Dejero network equipment within the mobile command units to the following specifications:

### **1.4 Essential Functions/Specifications:**

1.4.2	Seamless Connectivity Anywhere: Internet service shall have global coverage and in-motion capabilities, Equipment shall provide reliable internet even in areas with damaged or non-existent infrastructure.
1.4.3	Weather Resistant: The outdoor equipment shall be designed to withstand extreme temperatures ( -22°F to 122°F) and other harsh weather conditions, including sleet, rain and hurricane winds.
1.4.4	High-Speed Data Transfer: Download speeds of 40-200+ Mbps and upload speeds of 8-15+ Mbps ensure rapid transmission of data, images and video footage, enhancing situational awareness and speeding up decision-making.
1.4.5	Equipment shall activate automatically when the MCU is powered up. Its mobile capabilities allow emergency teams to establish or relocate communications quickly as conditions change.
1.4.6	All Mobile Priority Data – 100% mobile priority data with no throttling, ensuring uninterrupted connectivity in high-demand situations.

### **1.5 Delivery Inspection Requirements:**

1.5.1.	Equipment shall be free from defects that may impair their serviceability or detract from appearance.
1.5.2	All components will be new. Defective components shall not be furnished. Parts, equipment, and assemblies, which have been repaired or modified to overcome deficiencies, shall not be furnished without the approval of the purchaser. Component

	parts and units shall be manufactured to definite standard dimensions with proper fits, clearances, and uniformity.
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### 1.6 Requirements Table:

CLINs	Description	Quantity	Unit Price	Total (unit price X Quantity)
0001	Mobile Command Connectivity <ul style="list-style-type: none"> <li>- GateWay M6E6F Rack-mounted, FirstNet ready Dejero GateWay network aggregation device with 6 cellular modems and 6 Ethernet ports.</li> <li>- One year of GateWay M6E6 hardware maintenance and standard support included</li> </ul>	4		
0002	Mobile Command Connectivity <ul style="list-style-type: none"> <li>- Blend Cloud - TacticalIP BLEND GateWay Cloud Services. - Network management services and cloud management.</li> </ul>	4		
0003	PEAKE-Cell-Annual-Unlim-US <ul style="list-style-type: none"> <li>- Annual Unlimited cellular data plan for Blend Device, Unlimited cellular data available for use within a 12-</li> </ul>	2		

	month period from the plan start date			
0004	PRO Support Plus Annual Plan - Annual: PEAKE PRO Support Plus Service -- 24/7 NOC Connectivity Support - Modem Spare in the Air - Advanced Engineering Support on all Network Configurations - Annual Cyber Security Assessment Service	4		
0005	Lead Installer Hourly Rate	36		
0006	Shipping	1		
<b>TOTAL CONTRACT VALUE</b>				

### **1.7 General Information:**

**1.7.1 Contract Type:** The Government will award a Firm Fixed Price (FFP) task order

**1.7.2 Period of Performance:** Twelve (12) months from date of award. Delivery dates will be coordinated with Contracting Officer's Representative or Technical Point of Contact, with required delivery date no later than September 30, 2026.

**1.7.3 Place of Performance:** All services shall be performed at the Government Facility where MCUs are held to include but not limited to:

[REDACTED]

Laurel, MD 20708

**1.7.4 Hours of Operation:** The contractor is responsible for conducting business, between the hours of 9 AM Eastern Standard Time (EST) – 5:00 PM EST, Monday through Friday.

### **1.8 Contractor Delivery:**

Delivery will be the contractor’s responsibility. The contractor shall coordinate the delivery and installation with the Contracting Officer’s Representative (COR), and Program Office Point of Contact (POC), via email, coordinating departure & arrival dates and times prior to the delivery/installation. The contractor shall be responsible for delivering the product and service to the required location at the requested time, meeting program office point of contact,

Delivery Location: [Redacted]  
Laurel, MD 20708

Delivery POC: [Redacted]

Delivery Instructions: Drivers will go through security screening prior to entry. **Vendor to provide the following information on the vehicle and driver, prior to delivery, for access to James J. Rowley Training Center.**

Last Name:  
First Name:  
Middle Name:  
DOB: MM/DD/YYYY  
SSN:  
Citizenship: (Y or N for US citizen)  
Country of birth:  
Gender:  
City: (Residence)  
State: (Residence)

**1.9 United States Secret Service (USSS) Points of Contact:**

Sonia Brantley Contracting Officer’s Representative <a href="mailto:Sonia.Brantley.@uss.s.dhs.gov">Sonia.Brantley.@uss.s.dhs.gov</a>	Kevin Southward Technical Point of Contact <a href="mailto:Kevin.Southward@uss.s.dhs.gov">Kevin.Southward@uss.s.dhs.gov</a>
Crystal Garcia Contracting Officer <a href="mailto:Crystal.Garcia@uss.s.dhs.gov">Crystal.Garcia@uss.s.dhs.gov</a>	Matthew Camp Program Manager <a href="mailto:Matthew.Camp@uss.s.dhs.gov">Matthew.Camp@uss.s.dhs.gov</a>

**1.10 Invoicing:**

Invoices under this task order are permitted for submission upon:

1. Successful delivery and Government inspection/acceptance of installation in each unit (CLIN 0001, CLIN 0002).

2. After upfitting services have been fully completed, inspected/accepted by the Government, and all applicable deliverables have been received.

If installation of equipment on one vehicle is accepted by the USSS ahead of schedule, the Government may authorize (at COR's discretion) invoicing for that install prior to completion of installation on the remaining vehicles.

Invoices shall be submitted in accordance with 3052.1107-70 Electronic Submission of Payment Requests.

**1.11 Privacy Act:** Not Applicable

**1.12 Physical Security:** Not Applicable

**1.13 Key Personnel:**

The contractor shall provide a point of contact (POC) who shall be responsible for all tasks detailed within SOW Section 1.4. The name of this person and an alternate who shall act for the contractor when the manager is absent shall be designated in writing to the contracting officer. The POC or alternate shall have full authority to act for the contractor on all contract matters.

**1.14 Post Award Conference/Periodic Progress Meetings:**

The contractor agrees to attend any post award conference convened by the contracting activity or contract administration office in accordance with Federal Acquisition Regulation Subpart 42.5. The contracting officer, Contracting Officer Representative (COR), and other Government personnel, as appropriate, may meet periodically with the contractor to review the contractor's performance. At these meetings the contracting officer will apprise the contractor of how the government views the contractor's performance and the contractor will apprise the Government of problems, if any, being experienced. Appropriate action shall be taken to resolve outstanding issues. These meetings shall be at no additional cost to the Government.

**1.15 Identification of Contractor Employees:**

All contract personnel attending meetings and working in other situations where their contractor status is not obvious to third parties are required to identify themselves as such to avoid creating an impression in the minds of members of the public that they are Government officials. They must also ensure that all documents or reports produced by contractors are suitably marked as contractor products or that contractor participation is appropriately disclosed.

**1.16 Contractor Travel:** All travel shall be the responsibility of the contractor for their personnel.

**1.17 Other Direct Costs:** Not Applicable

**1.18 Data Rights:**

The Government has unlimited rights to all documents/material produced under this contract. All documents and materials, to include the source codes of any software, produced under this contract shall be Government owned and are the property of the Government with all rights and privileges of ownership/ copyright belonging exclusively to the Government. These documents and materials may not be used or sold by the contractor without written permission from the Contracting Officer. All materials supplied to the Government shall be the sole property of the Government and may not be used for any other purpose. This right does not abrogate any other Government rights.

**1.19 Organizational Conflict of Interest:**

Contractor and subcontractor personnel performing work under this contract may receive, have access to or participate in the development of proprietary or source selection information (e.g., cost or pricing information, budget information or analyses, specifications or work statements, etc.) or perform evaluation services which may create a current or subsequent Organizational Conflict of Interests (OCI) as defined in FAR Subpart 9.5. The Contractor shall notify the Contracting Officer immediately whenever it becomes aware that such access or participation may result in any actual or potential OCI and shall promptly submit a plan to the Contracting Officer to avoid or mitigate any such OCI. The Contractor's mitigation plan will be determined to be acceptable solely at the discretion of the Contracting Officer and in the event the Contracting Officer unilaterally determines that any such OCI cannot be satisfactorily avoided or mitigated, the Contracting Officer may affect other remedies as he or she deems necessary, including prohibiting the Contractor from participation in subsequent contracted requirements which may be affected by the OCI.

**1.20 Service Contract Act Compliance:**

The Department of Labor Service Contract Act (SCA) Wage Determination # 2015-4309, Revision 27, Dated: December 23, 2024, applies to this contract.

Applicable SCA Occupation Codes: CLINs Description SCA Occupation Codes 0001, 0002, and 0003

3181 - Electronics Technician Maintenance I  
23182 - Electronics Technician Maintenance II  
23183 - Electronics Technician Maintenance III  
23931 - Telecommunications Mechanic I  
23932 - Telecommunications Mechanic I  
14160 - Personal Computer Support Technician

PART 2

DEFINITIONS & ACRONYMS

2. Definitions and Acronyms:

2.1. Definitions:

2.1.1. CONTRACTOR. A supplier or vendor awarded a contract to provide specific supplies or service to the Government. The term used in this contract refers to the prime.

2.1.2. CONTRACTING OFFICER (C.O.). A person with authority to enter into, administer, and or terminate contracts, and make related determinations and findings on behalf of the Government. Note: The only individual who can legally bind the Government.

2.1.3. DELIVERABLE. Anything that can be physically delivered, but may include non-manufactured things such as meeting minutes or reports.

2.1.4. KEY PERSONNEL. Contractor personnel that are evaluated in a source selection process and that may be required to be used in the performance of a contract by the Key Personnel listed in the SOW. When key personnel are used as an evaluation factor in best value procurement, an offer can be rejected if it does not have a firm commitment from the persons that are listed in the proposal.

2.1.5. PHYSICAL SECURITY. Actions that prevent the loss or damage of Government property.

2.1.6. VEHICLE UPFITTING. The process of modifying or customizing a vehicle to meet specific operational needs.

2.2. Acronyms:

CO	Contracting Officer
COR	Contracting Officer Representative
EST	Eastern Standard Time
FAR	Federal Acquisition Regulation
FFP	Firm Fixed Price
GFP	Government Furnished Property
OCI	Organizational Conflict of Interest
POC	Point of Contact
SCA	Service Contract Act
SOW	Statement of Work
TPOC	Technical Point of Contact
USSS	United States Secret Service



## **PART 3**

### **GOVERNMENT FURNISHED PROPERTY, EQUIPMENT, AND SERVICES**

#### **3. GOVERNMENT FURNISHED ITEMS AND SERVICES:**

3.1. The Government will provide only that property which is required to configure suitable workspace for assigned on-site personnel only in support of this requirement. Laptops, mobile devices, specialized tools, or equipment shall not be provided to contractor personnel. The contractor shall be responsible for providing all reference tools, training tools, and supplies to their own personnel.

**PART 4****DELIVERABLES SCHEDULE**

<b><u>Deliverable</u></b>	<b><u>Frequency</u></b>	<b><u># of Copies</u></b>	<b><u>Medium/Format</u></b>	<b><u>Submit To</u></b>
Kickoff Meeting <i>SOW Subsection 1.4</i> <i>Chart # 12.1</i>	Due within ten (10) business days after contract award	N/A	In person Meeting or Microsoft Teams Meeting	COR, CO
Final Documentation (including system specifications, inspection reports, warranties, and user manuals) <i>SOW Subsection 1.4</i>	Due by installation date	One (1) copy of all applicable documents due by installation date	Microsoft Word or Adobe PDF	COR
Manufacturer Training <i>SOW Subsection 1.4</i>	Due at installation and delivery date	N/A	In person Meeting or Microsoft Teams Meeting	COR, CO
Delivery Inspection <i>SOW Subsection 1.5</i>	110 days from date of award	Award	In person	COR
Final Turnkey Solution Delivery to Government <i>SOW Subsection 1.6</i>	120 days from date of award preferred	N/A	N/A	COR